

POPI Compliance - Privacy Policy

(Effective: 06/05/2025)

I, Andréa Raats, the owner & only director at, Aarts Jewellery Studio (Pty) Ltd, (Reg no: 2018/420160/07), values and safeguard your personal information, recognising its importance. All work undertaken is handled with the utmost care and discretion, in accordance with the Protection of Personal Information Act (POPIA).

I may collect certain personal information such as:

- Name & Surname
- Contact details (Phone number, email address, physical home address)
- ID number or Tax details (if required for invoicing or insurance)
- Payment details (e.g., EFT Confirmation, proof of payment, or for transaction purposes)
- Custom design requests, photos, or specifications related to your jewellery

Your information will be used for the following:

- Process your custom orders and deliver your jewellery (if necessary in the case you cannot collect at my premises).
- Contact you regarding your purchase or enquiry
- Keep records for invoicing/receipts and compliance
- Share occasional updates or promotions only with your consent.

How information will be Stored and Protected:

- Your information is securely stored on password-protected digital systems
- Physical records are kept in locked storage
- I do not share your information with third parties unless required by law or with your permission
- If you no longer wish to receive correspondence from *Aarts Jewellery Studio (Pty) Ltd*, please send an email with 'Opt-Out' in the subject line. To update any of your personal information, email me with 'Information Update' as the subject and include the updated details in the body of your message. If I do not receive a response from you, I will assume that you are comfortable to continue receiving communication.

Your Rights:

You may:

- Request access to your personal information
- Ask me to correct or delete information
- Withdraw consent for updates or promotional marketing communications at any time

Changes to policy:

This Policy may be updated from time to time. The latest version will always be available on our website.

If you have any questions:

Cell Number: 083 260 6411 Email: _aartsjewels@gmail.com

Website: https://aartsjewellery.co.za/